ชื่อ $\qquad$ รหัส

PRINCE OF SONGKLA UNIVERSITY
FACULTY OF ENGINEERING

Final Examination: Semester 1
Date: December, 17, 2014

Academic Year: 2014
Time: 13:30-16:30 AM

Subject: 225-514/227-501 Logistics and Supply Chain Mgt Room: A 205

## คำชี้แจง

ข้อสอบมี 10 ข้อ ( 10 หน้า) ให้ทำทุกข้ออนุญาตให้นำเอกสารทุกชนิดเข้าห้องสอบได้คะแนนรวม 105 คะแนน
## ทุจริตในการสอบโทษขั้นต่ำคือปรับตกในรายวิชาที่ทุจริต และพักการเรียน 2 ภาคการศึกษา

ภายใต้สังคมที่เต็มไปด้วยการทุจริต และความไม่ซื่อสัตย์ เพื่อเป็นแบบอย่างที่ดีต่อสังคมและเพื่อ ส่งเสริม คุณธรรม และ จริยธรรมให้เกิดในสังคม ข้าพเจ้าจะซื่อสัตย์ในการสอบ

ลงชื่อ $\qquad$
ขอให้โชคดี จาก เสกสรร สุธรรมานนท์

| ข้อ | คะแนนเต็ม | คะแนนที่ได้ |
| :---: | :---: | :---: |
| 1 | 20 |  |
| 2 | 15 |  |
| 3 | 20 |  |
| 4 | 20 |  |
| $5-10$ | ข้อละ 5 คะแนน ( รวม 30) |  |

> ยอมสอบตกอย่างมีศักดิ์ศรี ดีกว่าการได้คะแนนดีโดยทุจริต ทำผิดได้ แต่อย่าทำชั่ว
$\qquad$ รหัส.

1. SC consulting, a supply chain consulting firm, must decide on the location of its home offices. Its clients are located primarily in the 16 states list in the following table. There are four potential sites for home offices: LA, Tulsa, Denver, and Seattle. The annual fixed cost of locating an office in LA is $\$ 165,428$, Tulsa is $\$ 131,230$, Denver is $\$ 140,000$ and Seattle is $\$ 145,000$.

| State | LA | Tulsa | Denver | Seattle | Number of trips |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Washington | 150 | 250 | 200 | 25 | 40 |
| Oregon | 150 | 250 | 200 | 75 | 35 |
| California | 75 | 200 | 150 | 125 | 100 |
| Idaho | 150 | 200 | 125 | 125 | 25 |
| Nevada | 100 | 200 | 125 | 150 | 40 |
| Montana | 175 | 175 | 125 | 125 | 25 |
| Wyoming | 150 | 175 | 100 | 150 | 50 |
| Utah | 150 | 150 | 100 | 200 | 30 |
| Arizona | 75 | 200 | 100 | 250 | 50 |
| Colorado | 150 | 125 | 25 | 250 | 65 |
| New Mexico | 125 | 125 | 75 | 300 | 40 |
| North Dakota | 300 | 200 | 150 | 200 | 30 |
| South Dakota | 300 | 175 | 125 | 200 | 20 |
| Nebraska | 250 | 100 | 125 | 250 | 300 |
| Kansas | 250 | 75 | 75 | 125 | 300 |
| Oklahoma | 250 | 25 |  | 30 |  |
|  |  |  |  | 30 |  |

Each consultant is expected to take at most 25 trips each.
If there are no restrictions on the number of consultants at a site and the goal is to minimize costs, where should the home offices be located and how many consultants should be assigned to each office? What is the annual cost in term of facility and travel? Formulate the mathematical model for this problem. If the result is provided as the following table, please interpret the results.
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| State | Total \# of trips | Trips from LA | $\begin{gathered} \text { Cost from } \\ \text { LA } \\ \hline \end{gathered}$ | Trips from Tulsa | Cost from <br> Tulsa |  | Cost <br> From <br> Denver | Trips from | Cost from Seattle |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Washington | 40 | - | 150 | - | 250 | - | 200 | 40 | 25 |
| Oregon | 35 | - | 150 | - | 250 | - | 200 | 35 | 75 |
| California | 100 | 100 | 75 | - | 200 | - | 150 | - | 125 |
| Idaho | 25 | - | 150 | - | 200 | - | 125 | 25 | 125 |
| Nevada | 40 | 40 | 100 | - | 200 | - | 125 | - | 150 |
| Montana | 25 | - | 175 | - | 175 | - | 125 | 25 | 125 |
| Wyoming | 50 | - | 150 | - | 175 | 50 | 100 | - | 150 |
| Utah | 30 | - | 150 | - | 150 | 30 | 100 | - | 200 |
| Arizona | 50 | 50 | 75 | - | 200 | - | 100 | - | 250 |
| Colorado | 65 | - | 150 | - | 125 | 65 | 25 | - | 250 |
| New Mexico | 40 | - | 125 | - | 125 | 40 | 75 | - | 300 |
| North Dakota | 30 | - | 300 | - | 200 | 30 | 150 | - | 200 |
| South Dakota | 20 | - | 300 | - | 175 | 20 | 125 | - | 200 |
| Nebraska | 30 | - | 250 | 30 | 100 | - | 125 | - | 250 |
| Kansas | 40 | - | 250 | 40 | 75 | - | 75 | - | 300 |
| Oklahoma | 55 | - | 250 | 55 | 25 | - | 125 | - | 300 |
| \# of trips |  |  | 190 |  | 125 |  | 235 |  | 125 |
| \# of Consultants |  |  | 8 |  | 5 |  | 10 |  | 6 |
| Fixed Cost of office |  |  | 165,428 |  | 131,230 |  | 140,000 |  | 145,000 |
| Cost of Trips |  |  | 15,250 |  | 7,375 |  | 19,625 |  | 9,875 |
| Total Office Cost |  |  | 180,678 |  | 138,605 |  | 159,625 |  | 154.875 |

Total System Cost
$\qquad$ รหัส
2. Given the following data for demand at the XYZ Company, calculate the monthly forecast for 2003 using a 3-month moving average, 5-month moving average and simple exponential smoothing with an $\mathbf{Q}=0.2$. By comparison, which model is the best forecast? Why?

| Period | Leman <br> d | 3-month moving <br> average | 5-month moving <br> average | simple exponential <br> smoothing with an <br> $\mathbf{a}=0.2$ |
| :--- | :---: | :---: | :---: | :---: |
| Oct 02 | 850 |  |  |  |
| Nov 02 | 950 |  |  |  |
| Dec 02 | 900 |  |  |  |
| Jan 03 | 1000 |  |  |  |
| Feb 03 | 950 |  |  |  |
| Mar 03 | 1050 |  |  |  |
| Apr 03 | 850 |  |  |  |
| May 03 | 1100 |  |  |  |
| Jun 03 | 900 |  |  |  |
| Jul 03 | 1150 |  |  |  |
| Aug 03 | 1100 |  |  |  |
| Sep 03 | 900 |  |  |  |
| Oct 03 | 1000 |  |  |  |
| Nov 03 | 800 |  |  |  |
| Dec 03 | 1000 |  |  |  |

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3. Cooper Toys sells a portable baby stroller called the Tot n'Trot. The past two years of demand for Tot n'Trots are shown in the following table. Using regression analysis, develop a forecasting model with monthly seasonal indices for Cooper Toys. Forecast demand for each of months in the six-month period covering January through June 2015.

| Month | Period | Demand |
| :--- | :---: | :---: |
| January 2013 | 1 | 1,200 |
| February | 2 | 1,400 |
| March | 3 | 1,450 |
| April | 4 | 1,580 |
| May | 5 | 1,796 |
| June | 6 | 2,102 |
| July | 7 | 2,152 |
| August | 8 | 2,022 |
| September | 9 | 1,888 |
| October | 10 | 1,938 |
| November | 11 | 1,988 |
| December | 12 | 1,839 |
| January 2014 | 13 | 1,684 |
| February | 14 | 1,944 |
| March | 15 | 1,994 |
| April | 16 | 2,154 |
| May | 17 | 2,430 |
| June | 18 | 2,827 |
| July | 19 | 2,877 |
| August | 20 | 2,687 |
| September | 21 | 2,492 |
| October | 22 | 2,542 |
| November | 23 | 2,592 |
| December | 24 | 2,382 |
|  |  |  |

$\qquad$

The result from Microsoft Excel is provided as the following table.

| SUMMARY OUTPUT |  |
| :--- | ---: |
| Regression Statistics |  |
| Multiple R | 0.848663453 |
| R Square | 0.720229656 |
| Adjusted R Square | 0.707512822 |
| Standard Error | 244.6275521 |
| Observations | 24 |

ANOVA

|  | $d f$ | SS | MS | F | Significance $F$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Regression | 1 | 3389243.27 | 3389243.3 | 56.635926 | $1.60358 \mathrm{E}-07$ |
| Residual | 22 | 1316538.063 | 59842.639 |  |  |
| Total | 23 | 4705781.333 |  |  |  |


|  | Coefficients | Standard Error | $t$ Stat | P-value | Lower 95\% | Upper 95\% | . owner 95.0\%Jpper 95.0\% |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Intercept | 1403.068841 | 103.0739379 | 13.612256 | $3.406 \mathrm{E}-12$ | 1189.306577 | 1616.8311 | 1189.3066 | 1616.8311 |
| X Variable 1 | 54.28782609 | 7.213672961 | 7.5256844 | $1.604 \mathrm{E}-07$ | 39.32758401 | 69.248068 | 39.327584 | 69.248068 |

4. KraftyCity is a large retailer that sells power tools and other hardware supplies. One of its products is the Krafty-Man workbench. Information on the workbench is as follows:

| Annual demand | $=1,200$ |
| :--- | :--- |
| Holding cost | $=\$ 15$ per workbench per year |
| Ordering cost | $=\$ 200$ per order |

4.1 What is the economic order quantity for the workbench?
4.2 Suppose that KraftyCity has to pay $\$ 50$ per workbench for orders under 200 but only $\$ 42$ per workbench for orders of 201 or more. What order quantity should KraftyCity use?
5. Discuss the role of safety inventory in the supply chain and the trade-offs involved.
6. Explain the impact of supplier lead time on safety inventory.
7. What trade-offs do managers need to consider when making transportation decisions?
8. How does e-business affect supply chain activities?

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9. Explain the role of information in the supply chain.
10. Discuss the importance of managing supply chain relationships for cooperation and trust.

